



Using Clearly Anywhere Mobile

WOLF TECHNOLOGY GROUP

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USING CLEARLY ANYWHERE MOBILE | V 1.0

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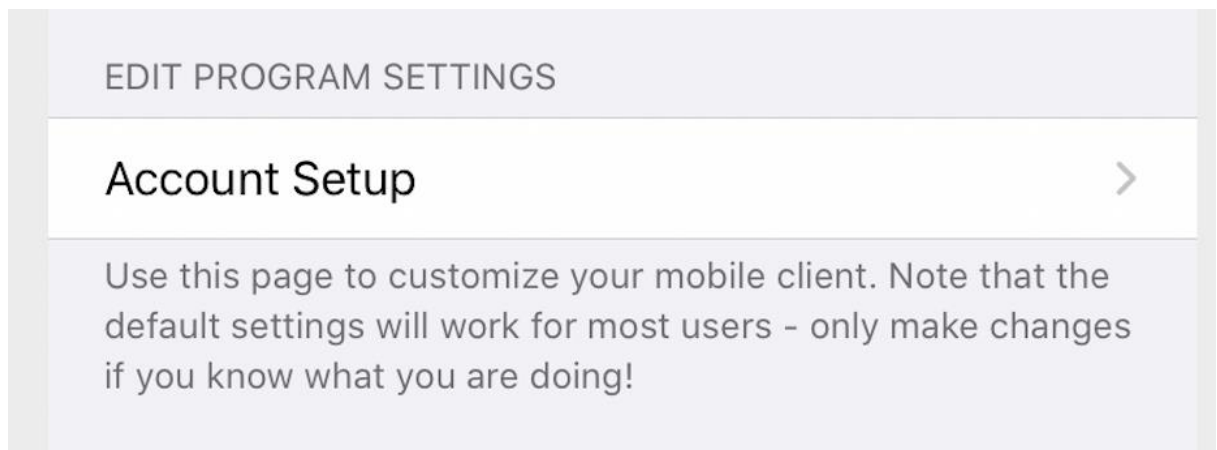
Using Clearly Anywhere Mobile

Re-Provision App

- The app will check in once an hour to your PBX for new or updated configuration information.
 - If you want to force the app to resync the provisioning information you can follow these steps.
- Click on the Gear Cog in the top right from the Keypad screen



- Click on the Account Setup option



- Click on the Save button and your Clearly Anywhere app will reach back out into your PBX and get an updated configuration file and apply it.

CancelEdit AccountSave



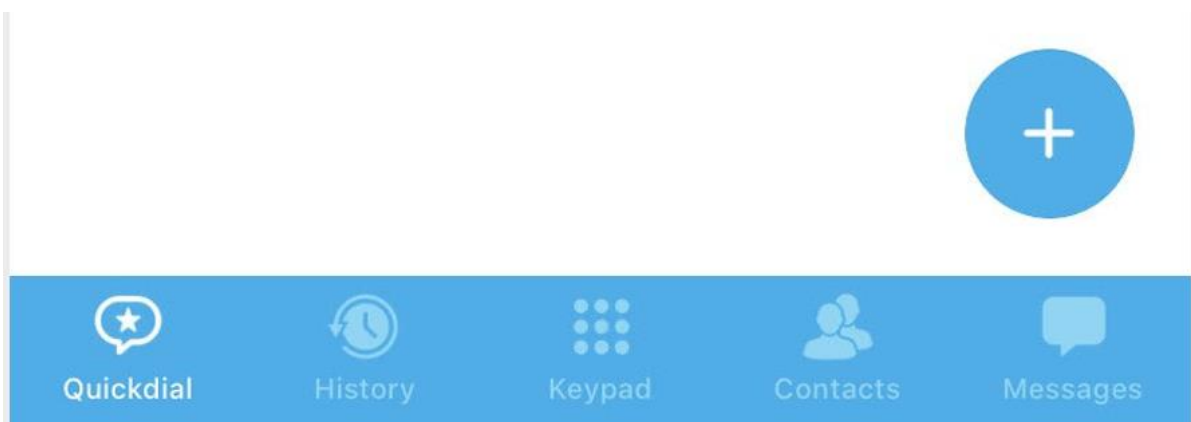
Username

dGxld2lzfHBieC5jbGVhcmx5aXAuY29t

Password

Setting up BLFs

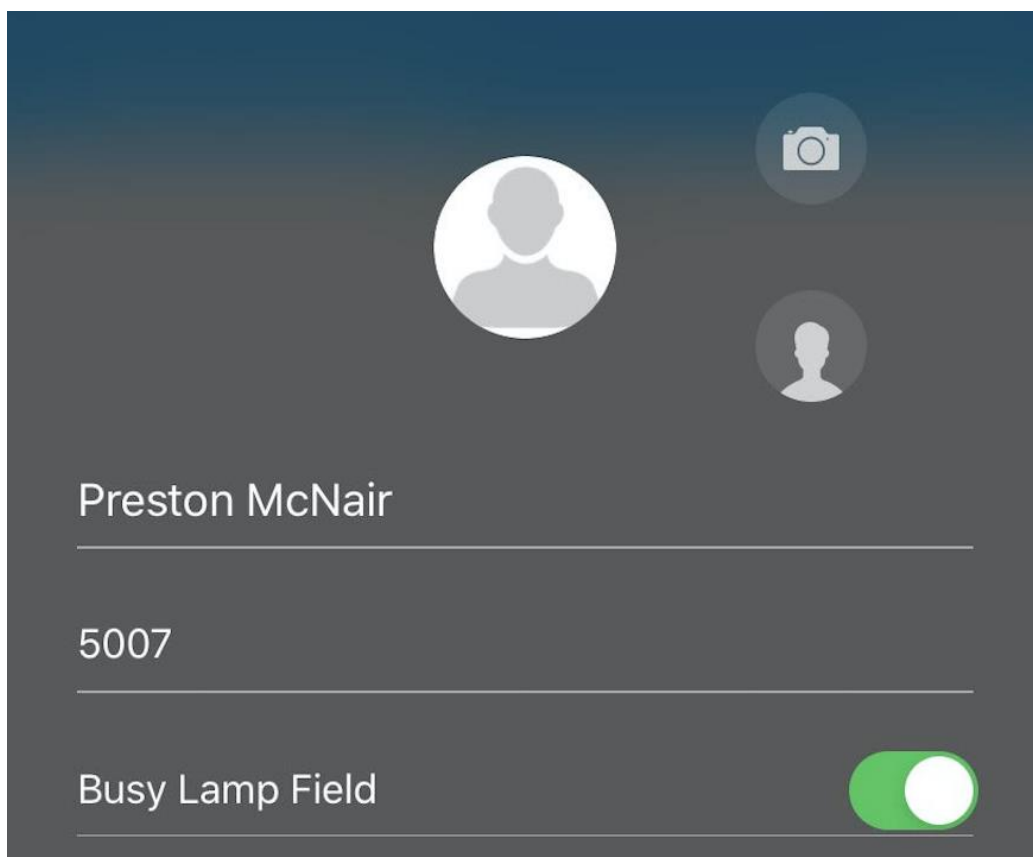
- BLFs can also be created from the Clearly Anywhere module in FreePBX and pushed to users.
[See this wiki on how to setup server-side BLFs.](#)
- Open your Clearly Anywhere App and click on the Quick Dial option at the bottom.



- Press the + icon to add a new BLF

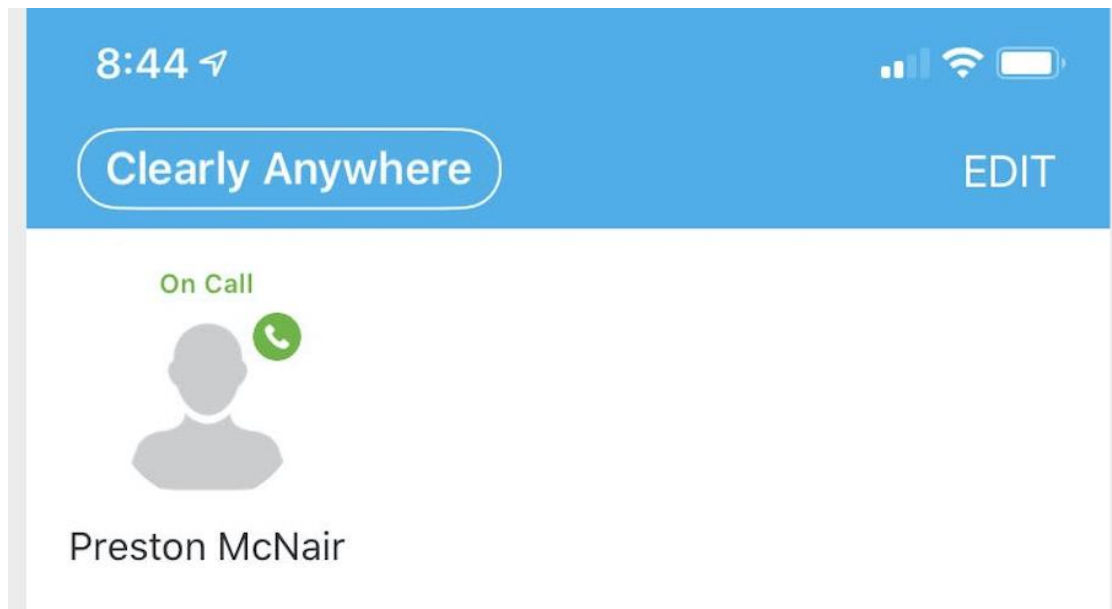
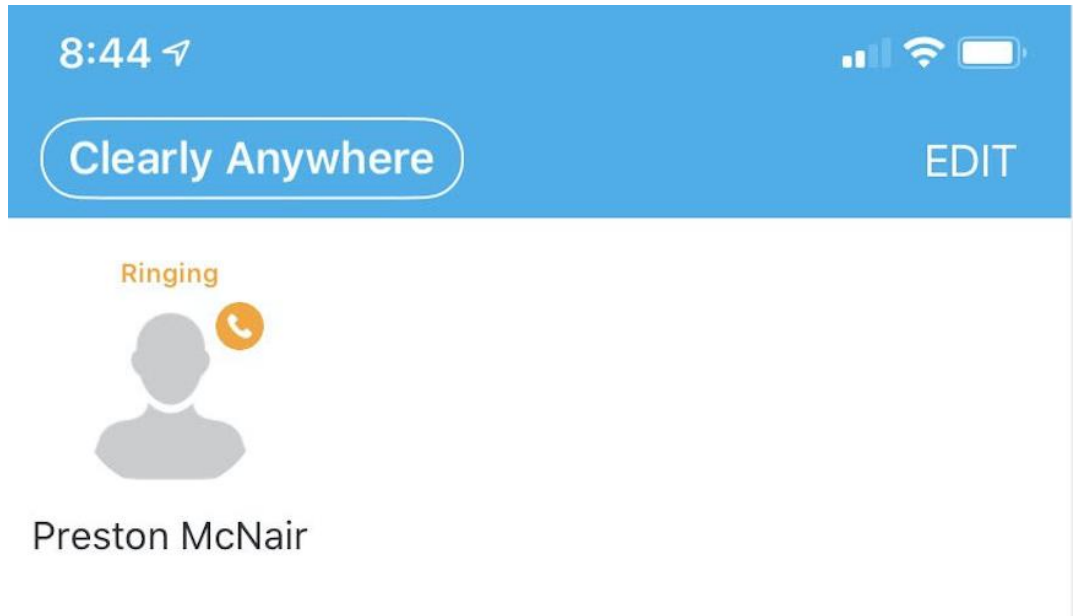


- Provide the Extension Name, Extension Number and toggle on the BLF option.
- You can optionally provide a picture associated with this Contact/BLF.

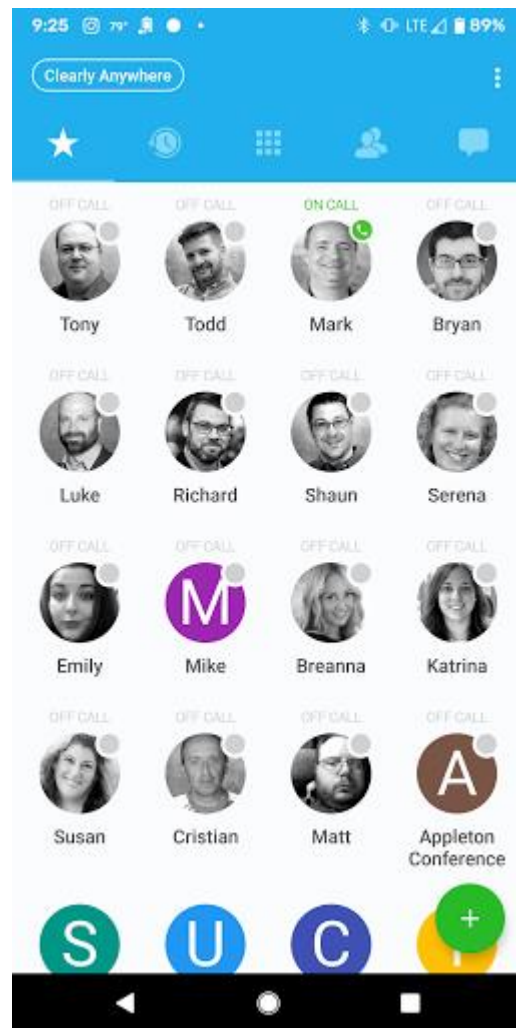


The screenshot shows a dark-themed interface for configuring a BLF (Busy Lamp Field) for a contact named Preston McNair. At the top, there is a large circular profile picture placeholder. To its right are two smaller circular icons: a camera icon for uploading a picture and a person icon for selecting a contact. Below the profile picture, the name "Preston McNair" is displayed in a white font, followed by a horizontal line. Underneath the name, the extension number "5007" is shown, also followed by a horizontal line. At the bottom, the text "Busy Lamp Field" is displayed, followed by a horizontal line and a green toggle switch that is currently turned on.

You can now see when the Extensions current BLF status at any time and click on the person's name to quick dial them.



- Here is an example of a layout with numerous BLFs and Contacts setup:



Do Not Disturb (DND)

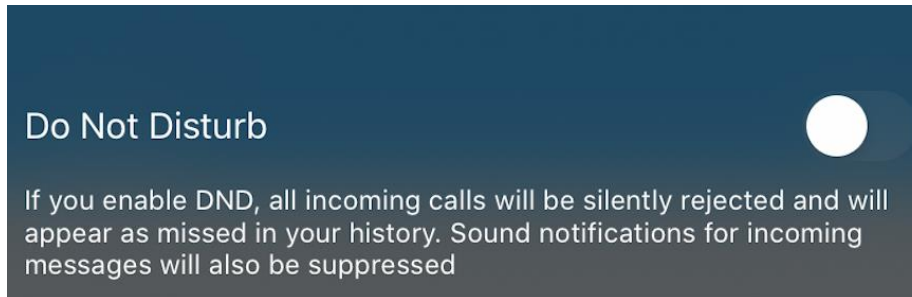
DND on your Clearly Anywhere mobile app is not synced to the PBX for DND which means when you enable DND on your mobile app it will only enable it for that specific device. This is done on purpose, otherwise, if you enabled DND on your mobile device it would enable it on all your phones if it was server side. The most common reason for enabling DND on your mobile is when you are near your desk phone you may not want calls coming to your mobile.

Toggling DND Manually

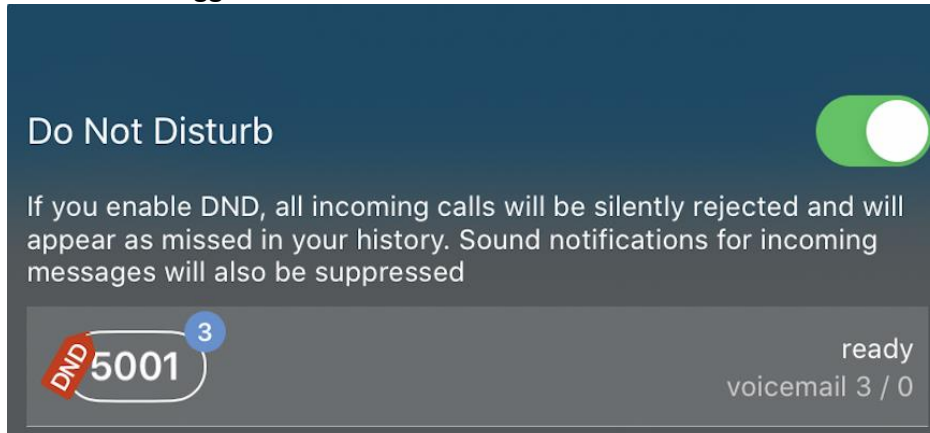
- From the main screen of your app click on the (Extension) box at the top



- From here we can see the current state of DND is off.



- Click on the toggle slider to turn on DND and we will see it is now enabled



From the main screen we can also see DND now shows on the corner of the (Extension) box.



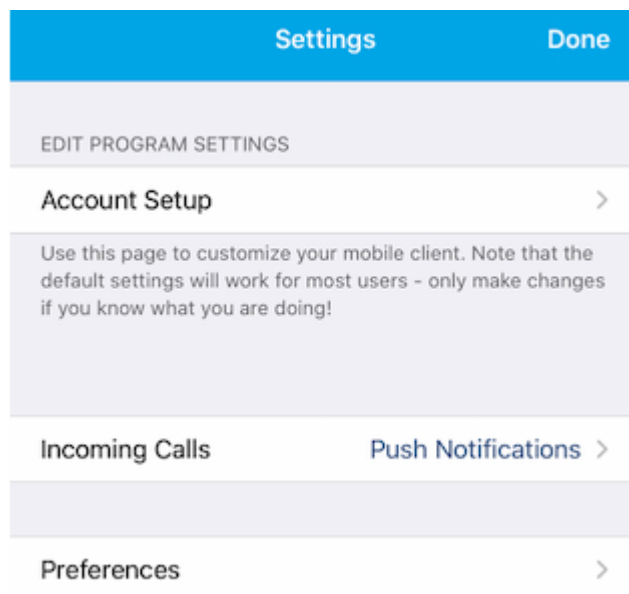
Setting up DND Schedule

You can optionally set a schedule of when you want DND to be enabled and disabled automatically.

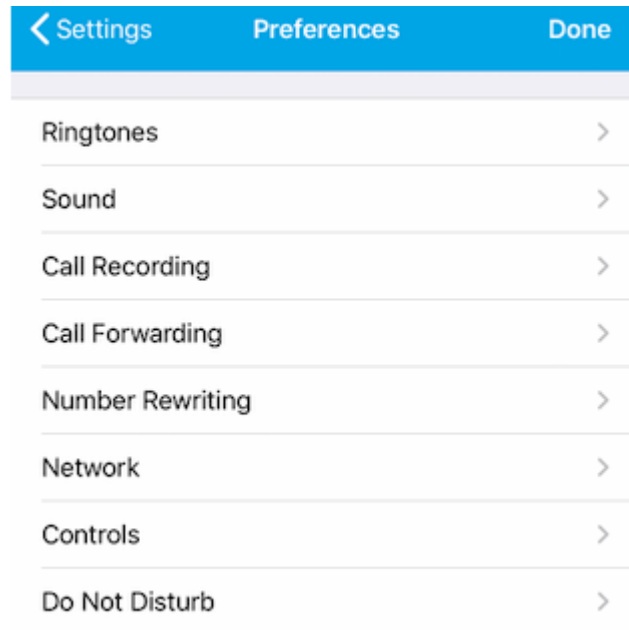
If the schedule is setup and you are currently within that schedule period DND is automatically enabled. Click on the Gear Cog on the top right from the dial screen



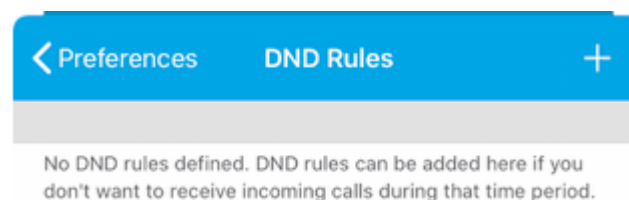
- Click on the Preferences option



Pick the Do Not Disturb option



- From here we can see a list of any DND rules we have already created and add, edit or delete rules.
- Click on the + icon in the top right to create a new rule.



From here we can define what hours and what days of the week we want this rule to apply to along with a comment for this rule to describe what its purpose or use is. In our example we are calling it Business Hours and defining its Monday thru Friday 8AM to 4PM.

Press the Add button at the top to save your rule.

Cancel
New DND Rule
ADD

TIME

Interval: From 08:00 till 17:00

WEEKDAYS

SUN	MON	TUE	WED	THU	FRI	SAT
	✓	✓	✓	✓	✓	

CONTACTS +

No contacts specified. The rule will apply to any incoming call

COMMENT

Comment

ENABLE/DISABLE

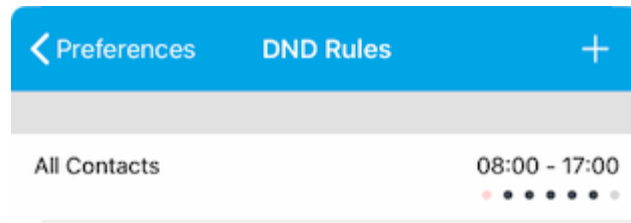
Enable ☒

- You can optionally define the rule for specific contacts or phone numbers if you want. For this rule we are going to leave it for all contacts.

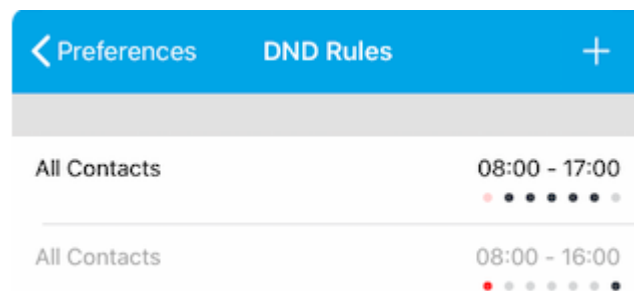
CONTACTS +

No contacts specified. The rule will apply to any incoming call

- We can now see our new Rule is Enabled and added.

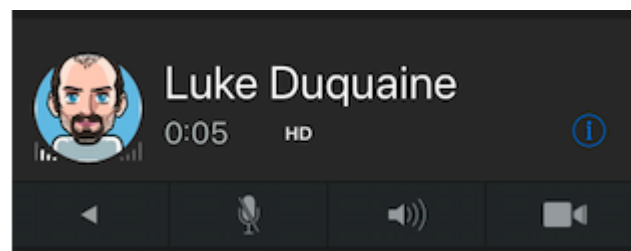


Below is a screenshot of a second rule I created but the rule is not marked as enabled so its greyed out in the list since its currently disabled. You can go into any rule at any time and enable or disable the rule.

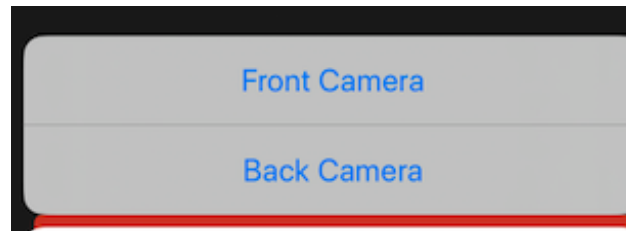


Video Calling

- The Clearly Anywhere app supports making video calls from 1 Extension to another extension also known as 1:1 Video Calling. Video calling should work with any other extension on your PBX that is setup with a Video enabled Desk Phone or Softphone such as Clearly Anywhere. If video is not working for you, please have your PBX admin verify they have Video calling enabled correctly on your PBX.
- While on an active call you can press the Video icon to establish a Video feed with any extension on the same PBX that is setup for Video including other Clearly Anywhere users.



- Pick if you want to use the Front or Back Camera



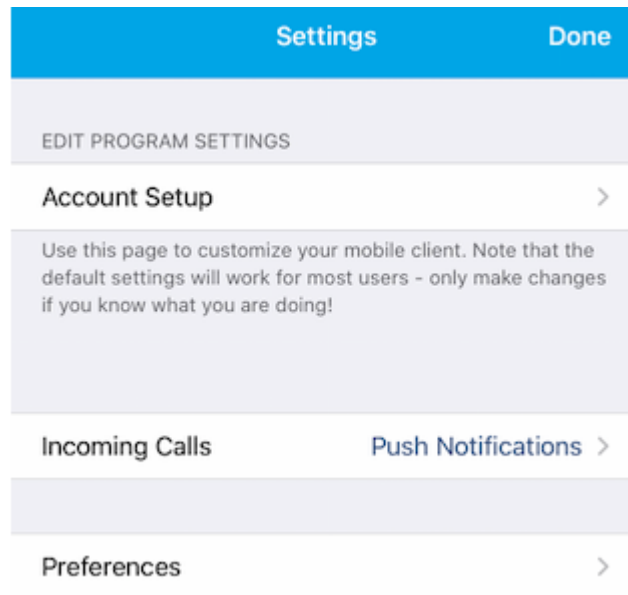
- You can now see the video of the other caller and your own feed

Enable Debug Logging

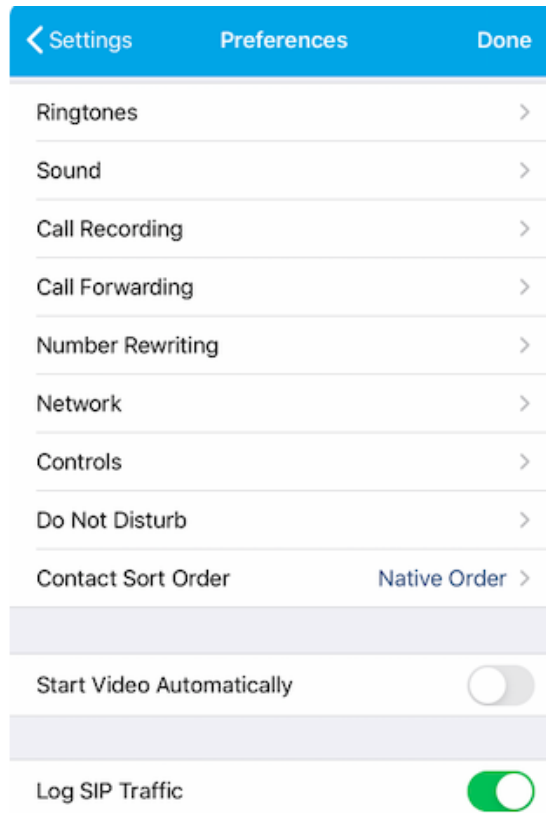
- Your Mobile app by default does not log anything and we have to enable logging if prompted by Support to provide logs.
- Click on the Gear Cog in your app.



- Pick the Preferences option



- Activate the Log SIP Traffic button and verify it shows it is active now as shown below and press
- Done at the top.

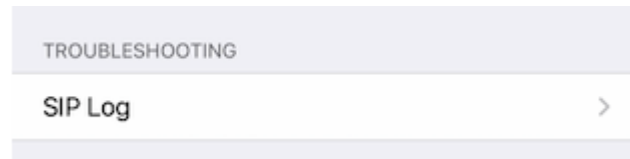


Viewing Debug Logs

- Click on the Gear Cog in your app.



- Click on the SIP Log option



- From here you can see the full logs and use the share button to email it to yourself or support.

